

# Luqman Bin Mohd Hussin

📍 Pahang, Malaysia ✉ miracle@miracle.top ☎ (+60)195863875 🌐 in/miraclebread 🏠 miracle.top/

## SUMMARY

Diploma in Digital Technology student skilled in networking, troubleshooting, and IT support. Experienced in resolving technical issues, assisting users, and working with databases and operating systems.

## EDUCATION

### Diploma in Digital Technology

Politeknik Muadzam Shah · Muadzam Shah, Pahang · 3.92

- *Networking*
- *Database Systems*
- *Programming*

### Sijil Pelajaran Malaysia (SPM)

SMK Abu Bakar · Temerloh, Pahang · 2022

## EXPERIENCE

### Cashier

AEON Co. (M) Berhad

February 2023 - May 2023, AU2 Setiawangsa

- Operated cash register and processed customer transactions accurately and efficiently.
- Handled cash, credit, and digital payments while ensuring correct change and receipts.
- Assisted customers with inquiries, returns, and product information to enhance shopping experience.
- Maintained cleanliness and organization of cashier counter and surrounding area.
- Monitored cash drawer balances and reported discrepancies to supervisors.

## SKILLS

### Technical Skills:

Microsoft Office (Word, Excel, PowerPoint)  
Basic Programming (Python, C++)  
Database Management (MySQL)  
Networking Fundamentals  
Troubleshooting & Technical Support

### Soft Skills:

Customer Service & Communication  
Team Collaboration  
Problem-Solving  
Time Management  
Attention to Detail  
Adaptability & Willingness to Learn

## ACHIEVEMENTS

### 1st Place – Network King of the Hill (POLYCC Cyber Warrior 2025)

- Competed against participants from polytechnics across Malaysia.
- Demonstrated strong problem-solving and networking skills under pressure.

### Head of Department Award (Anugerah Ketua Jabatan)

- Academic performance in four consecutive semesters.
- Recognized for maintaining strong academic results and commitment to excellence throughout diploma studies.

## REFERENCES

### TUN MOHD HATIMAZWAN

Academic Advisor

- Phone: (+60)125803757
- Email: tunhatimazwan@pms.edu.my